



2025 Australian Open Experience

October – November 2024

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Program	Microsoft CSP
Program Period	01/10/2024 to 30/11/2024
Billing Period	01/11/2024 to 31/12/2024
Prizes Available	<p>Category 1: Azure 4 x 2-person packages in total</p> <ul style="list-style-type: none"> • 2 x for the Semi Final game, on 24th Jan • 2 x for the Quarter Final game, on 22nd Jan <p>Category 2: Modern Work & Security (annual term) 6 x 2-person packages in total</p> <ul style="list-style-type: none"> • 3 x for the Semi Final game, on 24th Jan • 3 x for the Quarter Final game, on 22nd Jan <p>Category 3: Copilot track 2 x 2-person package in total</p> <ul style="list-style-type: none"> • 2 x for the Semi Final game, on 24th Jan • 2 x for the Quarter Final game, on 22nd Jan
Eligible Products	<p>Commercial SKUs only</p> <p>Category 1: Azure</p> <ul style="list-style-type: none"> • All Azure billing that qualifies for partner earned credit <p>Category 2: Modern Work & Security (annual term)</p> <ul style="list-style-type: none"> • Microsoft 365 Business Premium • Microsoft 365 E3 • Microsoft 365 E5 • Microsoft Defender for Business <p>Category 3: Copilot track</p> <ul style="list-style-type: none"> • Copilot for M365 (min. 50 seats)

Prize includes:

- Entry to the Synnex Private Suite for the event
- Gourmet buffet grazing menu
- 6-hour premium beverage package of beers, wines, and non-alcoholic drinks
- Atrium access (Corporate area to meet and mingle pre and post session)

Program Construct:

Category 1: Azure

Partner Ranking	Prize
1 st , 2 nd	2 person package for semi-final game on 24 th January 2025
3 rd , 4 th	2 person package for quarter-final game on 22 nd January 2025

- The **Top 2 partners** who have the highest increase (by dollar value) of Azure Revenue in November compared to October (billing released in December compared to November) will each receive 1 x two person package for the **semi-final game on 24th of January**.
- **Partners that rank 3rd and 4th** in the highest increase (by dollar value) of Azure Revenue in November compared to October (billing released in December compared to November) will each receive 1 x two person package for the **quarter-final game on 22nd of January**.

Category 2: Modern Work & Security (annual term)

Partner Ranking	Prize
1 st , 2 nd , 3 rd	2 person package for semi-final game on 24 th January 2025
4 th , 5 th , 6 th ,	2 person package for quarter-final game on 22 nd January 2025

- The **Top 3 partners** who have the highest incremental revenue (by dollar value) generated for the eligible Modern Work & Security products in annual term in the program period will each receive 1 x two person package for the **semi-final game on 24th of January**.
- **Partners that rank 4th, 5th, and 6th** in the highest incremental revenue (by dollar value) generated for the eligible Modern Work & Security products in annual term in the program period will each receive 1 x two person package for the **quarter-final game on 22nd of January**.

Category 3: Copilot track

Partner Ranking	Prize
1 st	2 person package for semi-final game on 24 th January 2025
2 nd	2 person package for quarter-final game on 22 nd January 2025

- The **Top 1 partner** who have the highest Copilot for M365 seats transacted during the program period will receive 1 x two person package for the **semi-final game on 24th of January**.
- **Partner that rank 2nd** in the highest Copilot for M365 seats transacted during the program period will receive 1 x two person package for the **quarter-final game on 22nd of January**.

Additional Terms

Partners are limited to 1 qualification for the entire program, i.e. a partner cannot qualify for 1 package in the Modern Work & Security track and another package under the Azure track

Australian Open Experience Terms and Conditions

IMPORTANT: Please read these terms and conditions before participating in the program. By participating in the program, YOU ("Partner") are deemed to have read and understood, and agree to abide by, these terms and conditions. The Promoter is Synnex Australia.

- Entrants must be 18 years of age or over.
- Except for any liability that cannot be excluded by law, the Promoter (*including its officers, employees, and agents*) excludes all liability (*including negligence*), for any personal injury; or any loss or damage (*including loss of opportunity*); whether direct, indirect, special, or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:
 - any technical difficulties or equipment malfunction (whether or not under the Promoter's control).
 - any theft, unauthorised access or third-party interference.
 - any entry or prize claim that is late, lost, altered, damaged, or misdirected (whether or not after their receipt by the Promoter) for any reason.
 - any variation in prize value to that stated in these Terms and Conditions.
 - any tax liability (including FBT) incurred by a winner or entrant, or use of the prize.

- Synnex Australia reserves the right to waive the winner's prize if their participant's company account has any overdue payments pending at the time of the end of the promotional period.
- Synnex Australia's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these terms and conditions and subject to relevant state and territory regulations.
- If any of these Terms and Conditions are not adhered to, Synnex Australia reserves the right to waive the winner's prize and select the next qualified Partner according to the criteria.
- Synnex Australia reserves the right to cancel and/or amend the Promotion at any time.

Synnex COVID Disclaimer

In order to manage the risk of COVID at any Synnex Australia organised events, we require all participants to have a minimum of two vaccination doses of any government approved vaccinations.

If you have symptoms of COVID or are feeling unwell, we request you do not attend the trip. By attending, you are deemed to comply with the above requirements.

Some premises may have COVID Safe plans in place and may require you to show your vaccination status.

General Terms and Conditions:

- Synnex may update, change, cancel or terminate the Program or the Term or any portion of these Program Terms at any time.
- To qualify, the Partner must be in full payment compliance with all their invoices issued by Synnex.
- All values referred to in this document are ex GST, unless explicitly stated to be otherwise.
- Prize pool is limited. Partners will be incentivised on first-come, first-serve basis. Synnex will withdraw the offer once the prize pool has been exhausted.
- Synnex is not liable for failed delivery of prizes due to incorrect information supplied (such as incorrect email address).
- Synnex Australia's privacy policy may be viewed at: www.synnex.com.au/en/Content-Pages/Terms/Privacy-Policy
- Errors and omissions excluded. All trademarks, brand names and product names are the property of their respective owners.

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