Synnex CSP Metallica Experience

July – September 2025

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Program	Microsoft CSP
Program Period	01/07/2025 to 30/09/2025
Billing Period	01/08/2025 to 31/10/2025
Prizes Available	**Category 1: Modern Work & Security** (annual term) 1-person package – **Top 7 Partners** (Total 7 x 1 person package) **Category 2: Azure** 1-person package – **Top 4 Partners** (Total 4 x 1 person package) **Category 3: Copilot** 1-person package – **Top 2 Partners** (Total 2 x 1 person package)
Eligibility Requirements	Commercial SKUs only **Category 1: Modern Work & Security** (annual term) • Microsoft 365 Business Premium • Microsoft 365 E3 • Microsoft 365 E5 **Category 2: Azure** • All Azure billing that qualifies for partner earned credit (PEC) with the highest number of new tenants and spend more than $500 **Category 3: Copilot** • Microsoft 365 Copilot (min. 20 seats)
Eligible Partners	All Synnex CSP Partners

Prize includes:
• Entry to the Zone Box in Accor Stadium Sydney on November 15th, 2025
• A gourmet food and beverage package

Prize exclusions:

• The prize does not include accommodation, travel expenses to and from Accor Stadium in Sydney, or any other expenses beyond those stated above. The Winner(s) will be responsible for arranging and covering their own travel costs.

Program Construct:

Category 1: Modern Work & Security (annual term)

Partner Ranking	Prize
1st to 7th	1-person package for November 15th, 2025, Metallica Concert in Sydney

• The **Top 7 partners** who have the highest incremental revenue (by dollar value) in July 2025 program period compared to June 2025 (billing released in August compared to July) generated for the eligible Modern Work & Security products in annual term in the program period will each receive 1 x one-person package for the **concert on November 15th, 2025.**

Category 2: Azure

Partner Ranking	Prize
1st to 4th	1-person package for November 15th, 2025, Metallica Concert in Sydney

- The **Top 4 partners** who have the highest number of new tenants that spends more than $500 AUD during the program period will each receive 1 x one-person package for the **concert on November 15th, 2025.**

Category 3: Copilot

Partner Ranking	Prize
1st and 2nd	1-person package for November 15th, 2025, Metallica Concert in Sydney

- The **Top 2 partners** who have the highest Microsoft 365 Copilot new seats added during the program period will receive 1 x one-person package for the **concert on November 15th, 2025.**

Additional Terms

Partners are limited to 1 qualification for the entire program, i.e. a partner cannot qualify for 1 package in Modern Work & Security and another package under Azure.

Terms and Conditions

IMPORTANT: Please read these terms and conditions before participating in the program. By participating in the program, YOU ("Partner") are deemed to have read and understood, and agree to abide by, these terms and conditions. The Promoter is Synnex Australia.

- Entrants must be 18 years of age or over.

- Except for any liability that cannot be excluded by law, the Promoter *(including its officers, employees, and agents)* excludes all liability *(including negligence)*, for any personal injury; or any loss or damage *(including loss of opportunity)*; whether direct, indirect, special, or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:
  o any technical difficulties or equipment malfunction (whether or not under the Promoter's control).
  o any theft, unauthorised access or third-party interference.
  o any entry or prize claim that is late, lost, altered, damaged, or misdirected (whether or not after their receipt by the Promoter) for any reason.
  o any variation in prize value to that stated in these Terms and Conditions.
  o any tax liability (including FBT) incurred by a winner or entrant, or use of the prize.

- Synnex Australia reserves the right to waive the winner's prize if their participant's company account has any overdue payments pending at the time of the end of the promotional period.

- Synnex Australia's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these terms and conditions and subject to relevant state and territory regulations.

- If any of these Terms and Conditions are not adhered to, Synnex Australia reserves the right to waive the winner's prize and select the next qualified Partner according to the criteria.

- Synnex may update, change, cancel or terminate the Program or the Term or any portion of these Program Terms at any time.

- To qualify, the Partner must be in full payment compliance with all their invoices issued by Synnex.

- All values referred to in this document are ex GST, unless explicitly stated to be otherwise.

- Prize pool is limited. Partners will be incentivised on first-come, first-serve basis. Synnex will withdraw the offer once the prize pool has been exhausted.

- Synnex is not liable for failed delivery of prizes due to incorrect information supplied (such as incorrect email address).

- Synnex reserves the right to bill the cost of the prize that the partner received, if any subscriptions or services that qualified the partner for the prize are cancelled during its term.

- Synnex Australia's privacy policy may be viewed at: www.synnex.com.au/en/Content-Pages/Terms/Privacy-Policy

- Errors and omissions excluded. All trademarks, brand names and product names are the property of their respective owners.